

Jack L. Forsythe, Chief  
18,2003  
Consumer Inquiries & Complaint Division  
1888-225-5322

March

Dear Mr. Forsythe  
Re: My wife account # 571-275-8806 under name (Lamia Othman)

This is a copy of the complain regarding T-Mobil (Voice Stream)  
Just to let you know this company is slamming and scamming  
customers all the time.

As you can see from my explanation they been charging extra, and  
they round the minutes to nearest one minutes.

I believe FCC should take action to fair billing and adjust the  
rate to be standards and to the seconds.

Your help is greatly appreciated.